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Pink Elephant congratulates

Business Connexion (PTY) Ltd

On the satisfactory demonstration that the organisation is operating
at an average process maturity of Level 4.10 in accordance with ITIL®
Best Practice guidelines.

As measured using PinkScan®

Availability Management	Business Relationship Management
Capacity Management	Change Evaluation
Change Management	Continual Service Improvement
Design Coordination Management	Event Management
Financial Management	IT Service Continuity Management
Incident Management	Information Security Management
Problem Management	Release and Deployment Management
Request Fulfilment	Service Asset & Configuration Management
Service Level Management	Service Validation & Testing
Transition Planning and Support	Service Portfolio Management
Supplier Management	

Head: Professional Services

1 June 2020

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