

Enterprise Internet

The most cost-effective way to connect your business to the Internet

Enterprise Internet (EI) offers your business a dedicated internet service, with five packages to choose from, each with varying contention ratios. Available for both hosted and on-premise customers, with internet speeds from 1Mbps up to 1Gbps.



CHOOSE BCX

Enterprise Internet offers your business the ultimate flexibility, with the option to choose between five internet packages with varying contention ratios, the ability to prioritise traffic when it matters as well as generate your reports - all supported by your choice of service level agreement.

PRODUCT OPTIONS

<p>*Gold (1:1) 100% international bandwidth*</p>	<p>*Silver (1:3) 33% international bandwidth (minimum)</p>	<p>*Bronze (1:6) 16% international bandwidth (minimum)</p>	<p>Blended (1:10) A blended offering with both international and local bandwidth [Contention ratio 1:10]</p>	<p>Local only 100% Local Bandwidth</p>
---	---	---	---	---

**Burstable options on international portion (to full international chosen capacity)*

Add flexibility



Choose which protocols you want to give high priority

[HTTP, Voice, Video, Email or Remote Desktop]



Double the required bandwidth between 6pm to 6am

FEATURES

- Burstable internet: burst into more international bandwidth when you need to sync with your global partners.
- Redundancy: BCX offers redundancy on internet breakout and options for load-balancing.
- Reporting via self-care web portal: from detailed and graphic reports to near real-time reports, with the option of exporting reports in Excel or PDF for later viewing.
- Optional Cisco routers: you have the option of taking our tested routers for your premises-based connectivity.
- Static IPs: receive a block of 8 static IPs, with 5 usable. More static IPs are available if required.
- Service level agreement: enjoy access to SLA management and reporting on router/access connecting your business to the internet.
- Premises-based Enterprise Internet:
 - Offered for breakout for your MetroLINK access from 1 Mbps to 1Gbps, over multiple year term contract.
- VPN breakout:
 - Secure internet breakout next to any of your MPLS WAN ports, even from our data centers, with solution-based pricing.
- Hosting breakout:
 - Burstable Internet breakout for your hosted applications (e.g. exchange, web server, managed hosting) from any BCX datacentres in Centurion, Bellville and soon Durban.

BENEFITS

- Unlimited internet data usage.
- National presence and triple resilient submarine cable network.
- BCX has the largest fibre network in Africa with +/- 167 000 km of fibre.
- Contended and uncontended internet access for multiple users whether premise based or hosted.
- Customised solutions on request, especially for multi-site customers.
- BCX offers you expert solution design for end-to-end internet transit or breakout. Static IPs, NAT support, firewall/hosted email solutions and domain registration services are also available.
- Single access for prioritised VoIP and Internet.

SERVICE LEVEL AGREEMENT OPTIONS

Bronze SLA (default)

12 hours maximum accumulated down time [MADT] monthly + Standard Service Cover Period [SCP] 7am – 5pm, Monday to Friday [no weekends]

Silver SLA

8 hours maximum accumulated down time [MADT] monthly + Standard Service Cover Period [SCP] 7am – 5pm, Monday to Friday [no weekends]

PRICING

Pricing for Enterprise Internet packages is calculated based on a number of variants; your BCX account manager will guide you.

SERVICE LOCATION

Service available in the major metropolitan areas ie: WC/GP/KZN dependent on fibre and POP coverage.

EXCLUSIONS

MetroLink access and router.