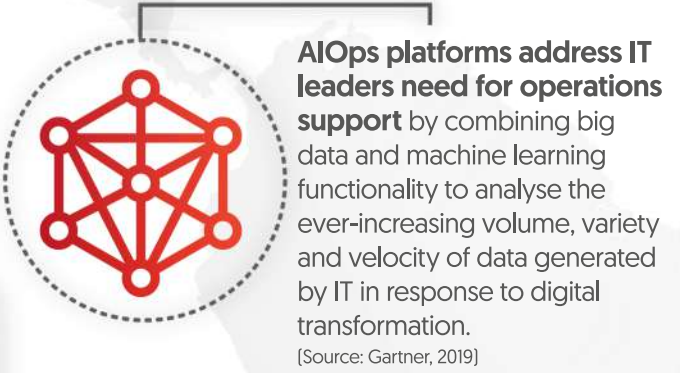
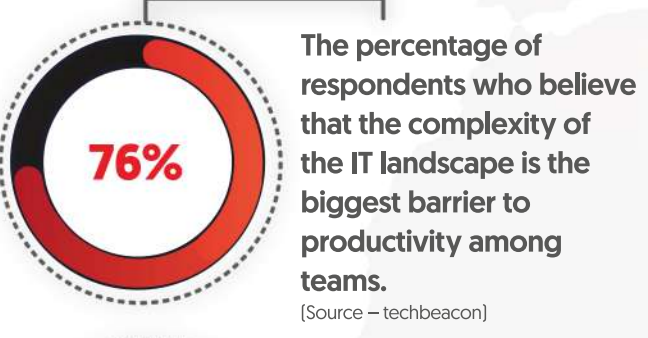
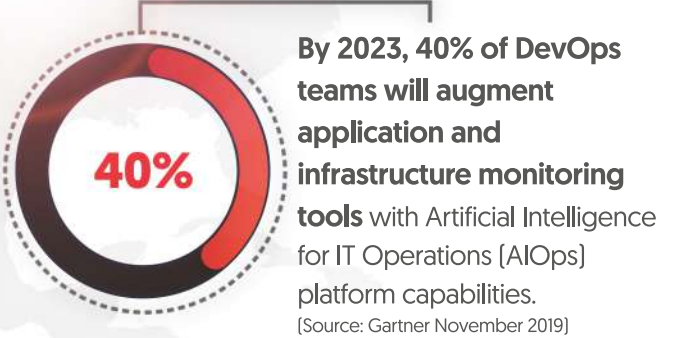
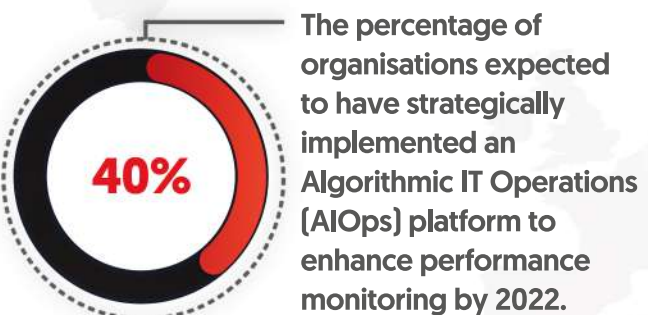


Transforming IT Operations into an enabler for your business.

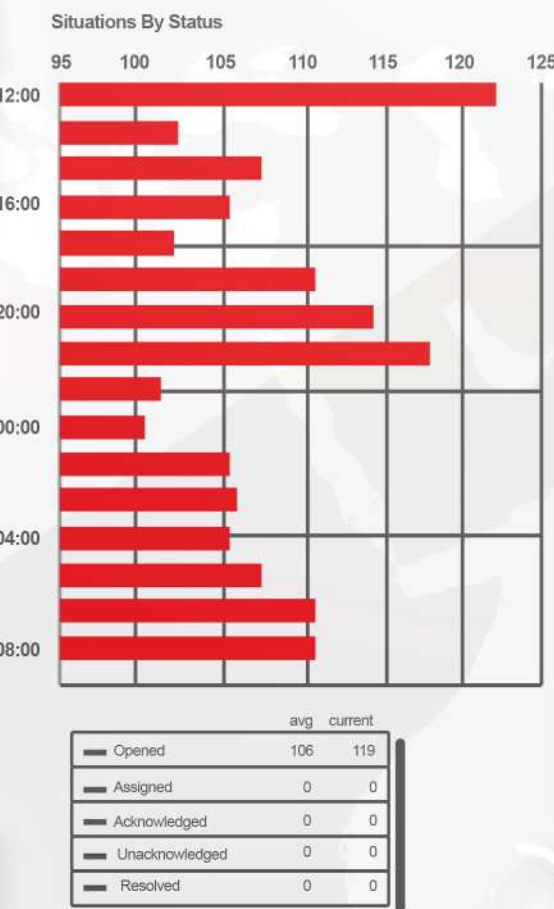
The State of organisational IT Operations

Artificial Intelligence platforms have emerged as a preferred solution to automating processes and predicting issues before they occur through providing complete observability of the state of IT Operations in many companies.



The problem

Faced with the challenge of having to solve incidents and possible threats before they have detrimental effects to a business, **IT leaders now have to find ways to solve for the scale, agility, speed and observability of the IT environment.**



The solution

BCX's AIOps solution provides a catalyst for delivering high performing business services, improved customer experience, business and workflow improvement, and overall IT Operations efficiencies and scale by:

- Transforming operations management data into actionable insights - **which is key to competitive advantage.**
- Effective cross domain root cause analysis, anomaly detection, event correlation, pattern discovery and remediation.
- Providing real-time event correlation, problem triage and resolution.**
- Providing **full visibility** into the state and performance of all IT Operations monitoring systems.
- Supporting innovation and digital transformation through **continuous improvement and development brought about by agile software development demands**, shift to Software-Defined Infrastructure and DevSecOps requirements.

Why choose BCX

We are the only provider that offers a full view of your IT Operations through AIOps across the entire IT Operations Management technology stack.

We can link IT Ops metrics to use cases, business and customer experience outcomes.



We can provide a **holistic approach to complex environments** to overcome monitoring and analytics challenges.

We apply **best practice, analytics and Machine Learning** to analyse the application, infrastructure and network performance.

We integrate **real-time multi-domain platforms delivering visibility, actionable insights and workflows.**

We offer a **full strategy and implementation support that is tailored to your business.**

We bring over **20 years of experience**

as a full-service ICT partner to enterprises and international corporations.

Availability

For more information on AIOps from BCX and how it can help you transform IT Operations into a business enabler, speak to your Account Manager or send an email to ITS@bcx.co.za.



Our most important customer, is yours.