

THE 2025 7<sup>TH</sup> ANNUAL

# BCX DIGITAL INNOVATION AWARDS

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# ABOUT THE AWARDS

The BCX Digital Innovation Awards launched for the first time in 2019 with the aim of recognising and celebrating Digital Innovation Excellence in South Africa. To further this aim, and in recognition of the Spirit of SA Innovation, BCX announces the 7th Annual Digital Innovation Awards. The awards are open to all South African SME, Corporate and Public Sector organisations.

Important dates:

- **Entries Open:** 19 June 2025
- **Entries Close:** 31 August 2025
- **Judging:** September - October 2025
- **Awards:** 5 November 2025

Please carefully read through this entry pack. You will need to answer 5 questions for your submission pack to be accepted. Please add the contact sheet to the front of your entry pack and save it as a PDF no larger than 7MB. Read through the terms and conditions carefully to ensure that you are entering the correct category and that you comply with requirements.

## WHAT TYPE OF INNOVATIONS ARE WE LOOKING FOR?

The competition is looking for digital innovations that have used technology to improve an existing product or develop an entirely new product or process. We are looking for innovations that have achieved remarkable results and that have been built by South Africans for South Africans.

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## CATEGORIES AND PRIZES:

### Public Sector Entity:

Category Winner	Description	Prize	Trophy
Best in Society	Social innovation refers to the design and implementation of new solutions that employ conceptual, process, product or organisational changes that ultimately aim to improve the <b>welfare</b> and <b>wellbeing</b> of individuals and communities.	Honourable Mention	Trophy, certificate, video
Best in Technology	Technology Innovation refers to the design and implementation of new solutions that employ conceptual, process, product or organisational changes that ultimately aim to drive business growth and digital transformation to better serve citizens.	Honourable Mention	Trophy, certificate, video
Overall Winner 2025	Best overall in all rating criteria of Relevance, Concept, Technology, Methodology, Results. May be focussed on either social or general technology or society innovation.	Title	Trophy, certificate, video  Attend Top 100 awards function

### Corporate Enterprise:

Category Winner	Description	Prize	Trophy
Best in Technology	Technology innovation refers to the design and implementation of new solutions that employ conceptual, process, product or organisational changes that ultimately aim to drive business growth and digital transformation to better serve customers.	Honourable Mention	Trophy, certificate, video
Best in Society and Sustainability	Sustainable innovation involves making intentional changes to a company's products, services or processes to generate long-term social and environmental benefits while creating economic profits for the business.	Honourable Mention	Trophy, certificate, video
Overall Winner 2025	Best overall in all rating criteria of Relevance, Concept, Technology, Methodology, Results. May be focussed on either social or general technology or society innovation.	Title	Trophy, certificate, video  Attend Top 100 awards function

### Small and Medium Enterprise:

Category Winner	Description	Prize	Trophy
Best in Technology	Technology innovation refers to the design and implementation of new solutions that employ conceptual, process, product or organisational changes that ultimately aim to drive business growth and digital transformation to better serve customers.	R40 000  Possible Partnership  Honourable Mention	Trophy, certificate, video
Best in Society and Sustainability	Sustainable innovation involves making intentional changes to a company's products, services, or processes to generate long-term social and environmental benefits while creating economic profits for the business.	R40 000  Possible Partnership  Honourable Mention	Trophy, certificate, video
Overall Winner 2025	Best overall in all rating criteria of Relevance, Concept, Technology, Methodology, Results. May be focussed on either social or general technology or society innovation.	R80 000  Possible Partnership	Trophy, certificate, video  Attend Top 100 awards function

### General:

- The awards are open to SME, Corporate and Public Sector Entities.
- The competition is only open to businesses registered within South Africa whose innovation submissions are of benefit to South Africa.
- Submissions must demonstrate the use of technology to innovate.
- Submissions must demonstrate how the innovation effort has added value to the organisation as well as to South Africa.
- Digital innovation entries submitted for consideration should showcase working innovations that are no older than 4 years.
- The digital innovations submitted to the awards must still be operational within the organisation's context.

### Corporate Enterprise Entry Requirements:

- The organisation must be registered in South Africa.
- The innovation must benefit South Africa.
- The organisation must have existed for more than a year.
- All digital innovation submitted must be in operation.
- The organisation must employ more than 250 people.

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### Public Sector Entity Entry Requirements:

- The innovation category is for innovations from within official South African Government Entities and not developed via a service provider.
- The innovation must benefit South Africa.
- All digital innovations submitted must be in operation.

### Small and Medium Enterprise Entry Requirements:

- The organisation must be registered in South Africa.
- The innovation must benefit South Africa.
- Direct managerial involvement by owners.
- The organisation must have existed for more than a year.
- All digital innovations submitted must be in operation.

## AWARD TIMELINES:

- **Entries open:** 19 June 2025
- **Entries close:** 31 August 2025
- **Judging:** September - October 2025
- **Awards evening:** 5 November 2025

## HOW TO ENTER:

- **Step 1:** Complete the entrant details sheet and add it to the front of your entry pack.
- **Step 2:** Answer the 5 competition questions, add imagery and links to supporting material where needed.
- **Step 3:** Save your entry as a PDF no larger than 7MB and upload it on the BCX website at: <https://www.bcx.co.za/digitalinnovationawards>

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## STEP 1: Complete the Entrant Details Sheet

Please complete the below and add it to the front of your pack:

# 2025 ENTRANT DETAILS SHEET

Select your category

PUBLIC SECTOR ENTITY ☐

CORPORATE ENTERPRISE ☐

SMALL MEDIUM ENTERPRISE ☐

Company Name:

Company Website:

**Note:** The below company representative will be the primary contact during the awards process.

Name & Surname:

Mobile Number:

Email Address:

Position in Company:

Title of the Innovation:

### Declaration:

- I confirm that all information submitted in this document is accurate and that I have complied with the entry requirements of the BCX Digital Innovation Awards.
- I confirm that I have received the authority to submit this entry on behalf of the company.

Name and Surname:

Signature:

Date:

[YYYY / MM / DD]

Upload your completed entry pack on [www.bcx.co.za/digitalinnovationawards](http://www.bcx.co.za/digitalinnovationawards)  
Max Size 7MB

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## STEP 2: Answer the 5 competition questions

To complete your entry pack, you need to answer the 5 questions below. Each section counts 20% towards your entry.

CRITERIA	DESCRIPTION	MINIMUM WORD COUNT	JUDGES SCORE
QUESTION 1:	<b>Relevance &amp; Mandate:</b> <ul style="list-style-type: none"><li>What were the business requirements and challenges that led you to innovate? [I.e.: increased revenue, improved productivity, etc. Be specific with your answer. You will need to share the results you achieved in Question 5].</li><li>How is your innovation beneficial to the South African context.</li></ul>	300 words	20%
QUESTION 2:	<b>Concept:</b> <ul style="list-style-type: none"><li>Describe your innovation.</li></ul>	400 words	20%
QUESTION 3:	<b>Technology:</b> <ul style="list-style-type: none"><li>Which technologies were used in your innovation.</li><li>How were the technologies applied to achieve the outcomes.</li></ul>	300 words	20%
QUESTION 4:	<b>Innovation Methodology:</b> <ul style="list-style-type: none"><li>Describe the innovation methodologies you used to innovate.</li></ul>	300 words	20%
QUESTION 5:	<b>Results:</b> <ul style="list-style-type: none"><li>Unpack the results achieved by your innovation and how they solved your business requirements and challenges. [See question 1].</li></ul>	300 words	20%
<b>TOTAL</b>			<b>100%</b>

**PLEASE ADD IMAGES TO YOUR ENTRY AS WELL AS LINKS TO ADDITIONAL MATERIAL (VIDEO, DOCUMENTS, RESULT REPORTS) AS NEEDED TO SUPPORT YOUR ENTRY.**

## STEP 3: Upload your entry pack

When you have completed step 1 and 2, save your pack as a PDF and submit it online at [www.bcx.co.za/digitalinnovationawards](http://www.bcx.co.za/digitalinnovationawards) [Max PDF size 7MB].

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# COMPETITION TERMS AND CONDITIONS

## Terms and Conditions for the BCX Digital Innovation Awards: Official Contest Rules

COMMON TERMS USED IN THESE RULES: These are the official rules ("Official rules") that govern the BCX Digital Innovation Awards. In these rules, "we," "our" and "us" refer to Business Connexion [PTY] LTD ["BCX"], the owner of the awards. "You" and "your" refer to an eligible contestant/entrant, and "your company" refers to the company that the entrant is associated with [i] that is being represented or [ii] on behalf of whom the contestant/entrant has submitted their entry.

### Terms and Conditions:

- If you have previously been awarded a place in the BCX Digital Innovation Awards competition[s], you may not enter the same innovation into the competition again.
- However, if you have made upgrades, enhancements or changes to the original innovation that constitutes an alteration to 60% or more of the original innovation you will be permitted to submit the innovation again. Judges will only judge the enhancements.
- By submitting your information, you agree to receive awards-related communications during the commencement of the competition. See our privacy policy.
- By entering this competition, you agree that you and your organisation will not hold BCX, its associated companies, agents, contractors and sponsors liable for any direct or indirect loss or damage based on the activities undertaken during the awards or for any loss or damage sustained to your reputation or business.
- BCX will hold all innovation documentation submitted for the awards as private and confidential. Only authorised individuals who have signed the BCX non-disclosure agreement will be given access to award submissions. Authorised individuals include Judges, the BCX Digital Innovation Awards Core Team and BCX heads of business tasked with the SME partnership prize rollout.
- Information submitted by entrants will only be published in the media if authorisation has been received from the entrant's organisation. This is specific to the publicising of high-level descriptions of the digital innovations which have been recognised through shortlisting or having received acknowledgement for achievement in any of the categories.
- BCX reserves the right to extend the closing date for submissions in any category should it be deemed appropriate.
- BCX reserves the right to cancel any category of the awards during the awards process.
- BCX may amend these terms and conditions without notifying you.
- There is no entry fee associated with the BCX Digital Innovation Awards, all entries are free. Organisations may enter multiple entries in multiple categories as long as the organisation falls within the category restrictions as a business. For example, the organisation is either an SME [small to medium enterprise], or a Corporate or Public Sector Entity registered in South Africa.



## TERMS AND CONDITIONS: (CONT.)

- All entries must comply with the submissions format as outlined in the awards entry pack.
- If an entry is inaccurate or incomplete, does not comply with the conditions for entry or is deemed, at the sole discretion of the BCX Digital Innovation Awards Team, ineligible for any other reason, then the relevant entry will be disqualified.
- Entries must be received before the closing date of the awards to be considered. All entries must be submitted using the official entry pack format by midnight (GMT) on the advertised closing date. If you experience any difficulty with the entry process, please contact [digitalinnovationaward@bcx.co.za](mailto:digitalinnovationaward@bcx.co.za) before the closing date.
- All entries must be submitted in accordance with the process outlined by the awards entry pack.
- Patentable and private information disclosed in the entry pack should be so indicated and will then be treated as such and fully protected.
- These terms and conditions are subject to the laws of the Republic of South Africa.
- We may terminate the competition immediately and without notice if we need to do so because of the law.

## JUDGING:

- Judges are selected by the BCX Digital Innovation Awards Core Team based on their experience in the field of innovation and technology.
- In the case of an unforeseen or unexpected event that cannot be reasonably anticipated or controlled [also referred to as “force majeure”] BCX reserves the right to replace any of the selected judges before and during judging.
- BCX will consider each entry based on the information provided by the organisation.
- You will be informed whether your entry has been shortlisted via email. The email will be sent to the email address provided on your submission form.
- Shortlisted entries will be required to supply media and other information to BCX to be used for display in BCX’s marketing materials leading up to the awards and during the week of the awards. Entrants authorise BCX to publicly display all images and information provided for this purpose.
- Only shortlisted entries will be invited for a video recording.
- The winners will be announced at the BCX Digital Innovation Awards in November. Information about all stages of the awards from entry to award will be emailed to contestants using the email provided in the entry pack.
- BCX’s decisions relating to shortlisting and selection of winners during judging are final and BCX will not enter any correspondence or discussion with any entrants on any subject nor will BCX accept any submissions, representations or appeals with regard to such decisions.

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## TERMS AND CONDITIONS: (CONT.)

### BCX reserves the right to:

- Disqualify entries that do not comply with these Terms & Conditions or for any other reason.
- Disqualify entries that do not supply all of the information required by the entry pack guidelines [5 questions].
- Not make an award in any or all of the given categories.
- Move an entry to another category without notice, if BCX feels it would be better suited to the relevant category.
- Disqualify any entry that is a product of two or more companies that does not have the agreement of all parties to enter the awards.
- Disqualify any entry that does not have the authorisation from their organisation to enter these awards.

### Shortlisting and Judging Criteria:

CRITERIA	DESCRIPTION	SCORE
Section A	<b>Relevance</b> <ul style="list-style-type: none"><li>• Relevance to the South African Socio-economic and/or Environmental context.</li><li>• Relevance to the SME, Public Entity or Corporate business requirements.</li></ul>	20%
Section B	<b>Concept</b> <ul style="list-style-type: none"><li>• Is the innovation breaking new ground?</li></ul>	20%
Section C	<b>Technology</b> <ul style="list-style-type: none"><li>• Use of technology to innovate.</li></ul>	20%
Section D	<b>Innovation Methodology</b> <ul style="list-style-type: none"><li>• Use of sound innovation methodology to innovate.</li></ul>	20%
Section E	<b>Results</b> <ul style="list-style-type: none"><li>• Did the results meet the innovation mandate?</li></ul>	20%

## TERMS AND CONDITIONS: (CONT.)

### Nominations:

- If you are entering on behalf of another organisation, the entry pack submitted must indicate that the nominee is aware of the intent to nominate him/her/them and must agree to the nomination.
- The nominee needs to be involved in the preparation of the submissions to ensure accuracy and comprehensiveness. We require this to be confirmed on the nomination form.
- Where the nominator prepares the material, the nominee should be aware of and approve the submission content.

### Force Majeure:

- In the case of an unforeseen or unexpected event that cannot be reasonably anticipated or controlled (also referred to as “force majeure”) which in turn affects the fairness and/or integrity of this contest, we reserve the right to cancel, change or suspend this contest. This right is reserved whether the event is due to human or or technical error of whatsoever nature. If a solution cannot be found to restore the integrity of the contest, we reserve the right to select winners from among all eligible entries received before cancelling, changing or suspending the contest.

### Winners Announcements

- Only the winners of each category will be invited to the awards event in November at which the winners of each category will be announced. BCX will issue a press release announcing the winners.

### Contest Owner/Sponsor

- Business Connexion (PTY) LTD is the owners of the BCX Digital Innovation Awards. Our address is 1021 Lenchen Avenue North, Centurion CBD, Gauteng, South Africa.

## CONTACT US

To enquire, please email: [DigitalInnovationAward@bcx.co.za](mailto:DigitalInnovationAward@bcx.co.za)

Your entry details and content will only be stored for the duration of the awards and for the purposes of the awards. Please keep an archived copy of your submission.

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